



Provider Electronic Funds Transfer (EFT) for Automatic Deposit of Claim Payments

<input type="checkbox"/> New EFT	<input type="checkbox"/> Change of Account	<input type="checkbox"/> Cancel EFT
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Provider Information

Last Name	First Name	Business/Billing Name
Mailing Address		Provider Tax ID Number (TIN) Provider NPI Number
City	State	Zip
E-mail Address		Phone Number Fax Number

Account Information: Attach a voided check or where a check is not available, a letter from the bank that confirms the account and routing numbers to be used for verification of financial information.

Bank Name and Phone Number	Account Type Savings Checking
Mailing Address (Required)	Routing/Transit Number (9 digits)
City	State Zip
Account Number	

Contact Information/Authorized Signature

Last Name	First Name
Title/Position	Phone Number
E-mail Address(es) for all persons that should be included in e-mail notifications:	
1.) 2.) 3.) 4.)	

Authorization

Last Name	First Name	Title
Signature		Date
I hereby authorize CareOregon to deposit claim payments into the account indicated above for all claims made with this TIN & NPI. This authorization is to remain in effect until CareOregon has received written notification from provider of its termination or change. I acknowledge that the origination of transactions to the authorized account must comply with provisions of Oregon and US law. I certify that I am authorized to enter into this agreement as the account holder.		

Attach Voided Check Here

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EFT Frequently Asked Questions

- 1) **What is it?**
Electronic Funds Transfer (EFT) is the transfer of money to your bank account using Automatic Clearing House (ACH).
- 2) **What will happen if I sign up for this?**
You will no longer receive paper checks from us. All payments to the provider will be electronically deposited to your bank account. Checks are usually mailed on Tuesdays; EFT's usually post to the provider's bank account on Mondays.
- 3) **Will this have any impact on the receipt of my remittance advice?**
No.
- 4) **Will this affect the frequency of my payments?**
No. CareOregon pays their claims once a week.
- 5) **How long before the EFT process is in effect after requested?**
Set up is normally completed within a week of receiving the completed request form.

Remittance Advice (RA) PDF files Frequently Asked Questions

- 1) **What are the PDF files?**

The RA PDF files are created by a vendor CareOregon contracts with to print our paper checks and remittance advice statements. The RA PDF files are an exact electronic copy of the paper RA's that are mailed, it's simply in a Portable Document Format (PDF) instead of printed on paper. These files can be viewed and downloaded from the CareOregon Connect provider portal by accessing it directly or from OneHealthPort.

For more information regarding this, please visit our website at http://careoregon.org/Res/Documents/Providers/Remittance_Advice_FAQ.pdf

- 2) **What are the benefits of a PDF copy of their remittance advice?**
 - The electronic format provides a search capability that allows quicker location of a specific claim.
 - Eliminates manual scanning of paper remittances done by many provider offices.
 - The electronic version is easier to store than paper and takes up less room.
 - If the provider undergoes an audit, retrieval and locating the data will be quicker and less costly.
 - PDF's can be stored in a central location so office staff can easily retrieve data more efficiently than paper.

- Available quicker paper to coincide with EFT payments and allows faster and more posting of payments at month/quarter/year-end.
- It's less costly than paper and postage.
- It's greener.

3) **When are the PDF files available for retrieval?**

The PDF of the current week's remittance advice should be available on Tuesday and remain available for your reference anytime in the future.

4) **Who do I contact if I'm having trouble retrieving my files or they're not there when go to retrieve them?**

Please contact CareOregon at the numbers listed below.