

**Columbia Pacific Coordinated Care Organization (CPCCO)
Board of Directors Meeting: September 21, 2020
Meeting Minutes**



September is the annual joint meeting of the CPCCO Board of Directors and Regional Community Advisory Council. The meeting was held via Microsoft Teams. Twelve of thirteen Board members attended: Nancy Avery, Jon Betlinski, Pam Cooper, Sherrie Ford, Henry Heimuller, Eric Hunter, Viviana Matthews, Debbie Morrow, Marlene Putman, Bruin Rugge, Erin Fair-Taylor and Nicole Williams. Six of six Regional Community Advisory Council leaders attended.

The meeting was called to order at 10:03 a.m. with an established quorum. The Consent Agenda was approved by unanimous vote of the Directors present.

Topics and Action Items

1. **Community Trauma Informed Network.** CPCCO staff presented work to establish and create self-sustaining community networks to address ACEs and build resilient communities in Clatsop and Columbia counties. This work spans five years with 46 community partners to date across the two counties, representing health care, child welfare, education, criminal justice, government and business sectors. Strategic plans for each county are being developed and implemented across the sectors.
2. **NEMT Deep Dive.** The Board reviewed improvements and challenges from 2017-present managing the NEMT benefit. This time span included changing the brokerage from Sunset Empire Transit District to Tillamook County Transportation District, a change that lowered administrative costs and increased direct services across the three counties. Current initiatives include closer communication with the brokerage for early identification and resolution of issues and barriers, changing the contract structure to maximize efficiency, scaling call center operations across CareOregon, and growing the network of volunteer drivers.
3. **Regional Health Improvement Plan (RHIP) Dashboard.** The Board reviewed a dashboard of key indicators for each of the eight focus areas of the RHIP. The dashboard was created to share transparency, accountability and progress between CPCCO, public health and other organizational partners engaged in health system change. The dashboard now contains real data for 15 of the 16 indicators and will be posted on the CPCCO website starting in October. Included in the indicators are access measures that are also metrics requested by the Board as part of their strategic plan. RCAC representatives requested that staff pay attention to those indicators that affect our disabled members.
4. **Q2 2020 Board Dashboard.** The Board reviewed the membership, revenue, service utilization and costs for physical, behavioral, oral health, pharmacy and NEMT. Membership and revenue have exceeded forecast due to the state's suspension of redeterminations and the economic downturn. COVID has depressed utilization of services, especially hospital-based services, prescription refills, NEMT rides and dental visits.
5. **Executive Director's Report.** The report included an update on the final OHA 2020 retro-active rate adjustment for CPCCO, as well as the range of possible rate changes for 2021, depending on the

level of quality pool funding. The 2021 rates included a significant reduction in dental rates: over 10% rate decrease. The report also included updates to the CPCCO community gain/risk share model being discussed for 2021, CCO strategic workgroups that are underway, and a Unite Us implementation update. Finally, a self-evaluation tool has been sent to all Board members to assess their performance on several aspects of Board responsibilities; results will be shared at the October Board meeting.

6. Committee Reports

- a) Finance Committee. The June YTD financial report was presented including highlights related to membership, net operating income, balance sheet and medical expense trends. The June report has already accounted for the – 3.7% adjustment in revenue as a result of the OHA retroactive rate change. The committee also presented a recommendation for early payout of 2021 Quality Pool dollars, being accrued at the CPCCO level, to dental partners.
- b) Equity Committee. The committee has evaluated several bodies of work to prioritize over the next 3-4 months resulting in a ‘Top Five’ list. These include developing an Equity Lens that the Board and Board committees will use, review of Board policies and the Board Statement of Commitment to Equity, Board and committee trainings, and incorporating data into setting Board priorities for equity work across the region.
- c) Nominating Committee. The committee has reviewed a new process to review, approve and welcome new members to local Community Advisory Councils. In addition, the committee recommended approval of a new Director representing Tillamook County: Erin Skaar. Erin is currently the Executive Director of CARE, has served on the Tillamook CAC, and will become a Tillamook County Commissioner in January.

7. ACTION Items

- a) By unanimous vote of the Directors present, the Board accepted the June YTD 2020 financial report as recommended by the Finance Committee.
- b) By unanimous vote of the Directors present, the Board approved the Finance Committee recommendation regarding distribution of 2021 Quality Pool funds, accruing at CPCCO since April 1st, to the CCO’s dental plan partners.
- c) By unanimous vote of the Directors present, the Board approved the Nominating Committee recommendation to add Erin Skaar as a Director, serving her first term ending December 2022.

8. General Updates.

- a) Tillamook County has live-stream calls regarding COVID and other county priorities on Fridays. In addition, the county health department is implementing Abbott Rapid Response tests by the end of the month. And, the county is opening a new dental clinic at the end of October. There is an on-line service for people who need help obtaining low cost eyeglasses that will be helpful to members since eyeglasses are not an OHP benefit; the website is Zenni.com.
- b) Clatsop County has seen a new cluster of COVID cases, stemming from another outbreak at the seafood cannery. CMH is also implementing Abbott Rapid Response testing and is otherwise resuming more normal operations across the hospital and clinics.
- c) Columbia County has done tremendous work to house overflow wildfire evacuees from Clackamas wildfires. County residents are also collecting and donating animal feed, clothing and food to other areas of need in the state. The wildfires have allowed the county to examine their emergency preparedness overall. Residents have appreciated the streamlined teleservices

implemented because of COVID, such as WIC. PPE is available to local small businesses and non-profits at no- or low-cost.

There being no further business to discuss, the meeting adjourned at 12:21 p.m.

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