



Board of Directors Meeting
Thursday, March 11, 2021 – 3:00 to 5:00pm
Meeting Held via MS Teams

SUMMARY

A meeting of the Jackson Care Connect Board of Directors was held on Thursday, March 11, 2021. In consideration of the current COVID-19 pandemic, this meeting was held via Microsoft Teams.

Board Members Present:

Brenda Johnson	Craig Newton	Eric Hunter	Jason Elzy	John Curtis
Laura Bridges	Lori Paris	Matt Sinnott	Paul Matz	Scott Kelly
William North	Erin Fair-Taylor- Joined at 3:45pm			

Members Absent: Mark Orndoff Cindy Mayo

Staff Present: Jennifer Lind Debbie Backstrom Andy Luther Steve Hoffman

Call to Order

The JCC Board of Directors meeting was called to order by Laura Bridges at 3:02pm. A quorum was present.

Declaration of Conflicts of Interest – Laura Bridges presented an opportunity for Board members to declare any conflicts of interests in the discussions on the agenda. No conflicts were noted.

Consent Agenda: Board members reviewed the consent agenda for today’s meeting, the minutes from the February 11, 2021 meeting, and the December 2020 financials.

Upon a motion duly made and seconded, the following resolutions were unanimously approved:

- 1. RESOLVED, that the Board of Directors does hereby approve the consent agenda as presented.**

Annual Fraud Waste & Abuse Training – Steve Hoffman, CO Internal Audit/Compliance Officer

Steve Hoffman, Internal Audit & Compliance Officer, was available via Microsoft Teams to present the annual Compliance, Fraud, Waste, and Abuse training and HIPAA training to all Board members. Upon completion of the training, Board members were instructed they will be receiving an email from DocuSign (requested by Marla Clary), asking for them to review and sign the Acknowledgement Form on Compliance, Fraud, Waste, and Abuse and HIPAA Training provided at the meeting; along with the Conflict of Interest documents for 2021. It will be requested these documents be completed and returned by Friday, March 19th. Marla Clary will forward the completed documents to Steve Hoffman and Debbie Backstrom.

Public Testimony: Laura reported open forum meetings are currently suspended during the COVID-19 pandemic; however, written testimony will be presented if a request has been received. She noted no written public testimonies were received this month.

Governance Committee – Brenda Johnson

- CAC Member Nominations**
 1. Jaquie Jaquette
 2. Jennifer Bethany
 3. Lisa Collins

Brenda Johnson reported the Governance Committee is recommending approval of Jaquie Jaquette, Jennifer Bethany, and Lisa Collins for representation on the Community Advisory Council (CAC). Board members reviewed the applications included in the board packet and discussed attributes of each applicant.

Motion: A motion was made and seconded to approve the nominations for the three applicants to JCC's Community Advisory Council (CAC). **Motion Carried**

- **CAP Charter**

Brenda Johnson provided background information on the changes proposed on the CAP Charter and noted revisions were made to better clarify the role of CAP and how they work in an advisory role to support the JCC Board of Directors. Board members reviewed each section of the charter to ensure it provides the right level of services; statement of purpose, composition, staff support, CAP responsibilities, CAP procedures and administration, board reporting, CAP decision making authority, CAP performance evaluation, and the addendum with the CAP roster. Brenda said the other committee charters will be reviewed over the next couple of months and they will be brought back to the board when available.

Motion: A motion was made and seconded to approve the revised CAP Charter as presented.
Motion Carried

CAP Update – Andy Luther

Andy Luther was provided an update on CAP discussions since he came on board at JCC back in January of 2021. He reported two workgroups have been developed to focus on provider wellness and language services; and metrics data has been another major focus area. He noted membership in CAP includes BH, Oral Health, and network provider representation. CAP is looking for specific individuals whose contributions in this space would be particularly helpful, groups in the valley that have not had representation on this panel, and individuals who can bring the lens of diversity to guide the EDI work.

- 2021 Metrics Focus with 2020 Data: Andy

Andy explained with the recognition that there is limited capacity for metric focus in 2021, JCC's goal is to identify areas where our work aligns best with our network and discuss what support CAP can offer to help us meet our accountabilities. One metric is specifically called out in JCC's Strategic Plan, and that is Initiation and Engagement in SUD Treatment (IET). In addition, there is a prioritized focus to meet five of the six metrics below:

- IET – Two parts; Initiation is one, Engagement is the other)
- Well child ages 3-6
- Childhood immunizations
- Adolescent immunizations
- Language Access
- DHS Assessments

One consideration is to initiate HPV vaccine at age 9 or 10 to help ensure the second dose before the 13th birthday, but the increasing prevalence of local vaccine hesitancy limits the impact. Another is to look at clinics who are over-achieving when compared to others, to understand what processes might be replicated and spread. He noted collaborative efforts around metrics will be a regular topic, with more to come. Jennifer noted staff are also collecting the barriers that providers identify in meeting the 2021 quality metrics to share back with OHA.

Executive Report

Jennifer reported the JCC Board has created a new strategic plan over a series of meetings through the end of 2020 and beginning of 2021. A final draft of the strategic plan is included in her executive report for review and approval. She also noted the inclusion of a new Strategic Objective: 2.4 since previous review. Jennifer walked the board through each of the Strategic Objectives outlined in the blue section and solicited feedback on Member Wellness & Experience; Our People & Culture; Health Equity; Clinical Excellence with Valued Providers; and Healthy Stewardship.

Jennifer explained the Board is being asked to review all sections of the plan and noted the following discussion points:

1. A new Strategic Objective was created based on small group feedback: *2.4 Support staff in our partnered providers.*
2. A success indicator has not yet been created for this new objective.
3. The five Strategic Objectives either match or align with the objectives recently approved by the CareOregon Board for CareOregon's new strategic plan. This is the first time we will have direct and intentional alignment between CareOregon and JCC strategic plans.
4. The three bolded success indicators are incentivized measures in the CareOregon strategic plan.
5. The success indicators are a combination of process and outcome. This is intentional and acknowledges the developmental phase of some pieces of work.

Jennifer reported the small group did a great job in narrowing down the discussion points and making changes as requested and proposed. Feedback was provided by board members and they overall felt this was a good strategic plan.

Motion: A motion was made and seconded to approve the 2021 Strategic Plan. **Motion Carried**

Adjourn – There being no further business to discuss, the meeting adjourned at 4:38pm.

Next Meeting – The next scheduled meeting will be held on April 8, 2021.