



Board of Directors Meeting
Thursday, May 13, 2021 – 3:00 to 5:00pm
Meeting Held via MS Teams

SUMMARY

A meeting of the Jackson Care Connect Board of Directors was held on Thursday, May 13, 2021. In consideration of the current COVID-19 pandemic, this meeting was held via Microsoft Teams.

Board Members Present:

Brenda Johnson	Cindy Mayo	Craig Newton	Eric Hunter	John Curtis
Laura Bridges	Lori Paris	Matt Sinnott	Paul Matz	Scott Kelly
William North	Erin Fair-Taylor			

Members Absent:

Jason Elzy Mark Orndoff

Staff Present:

Jennifer Lind Janet Holland James Mason, MD Debbie Backstrom

Call to Order

The JCC Board of Directors meeting was called to order by Laura Bridges at 3:02pm. A quorum was present.

Declaration of Conflicts of Interest – Laura Bridges presented an opportunity for Board members to declare any conflicts of interests in the discussions on the agenda. No conflicts were noted.

Consent Agenda: Board members reviewed the consent agenda for today’s meeting, the minutes from the March 11, 2021 meeting, and the March 2021 financials.

Upon a motion duly made and seconded, the following resolutions were unanimously approved:

- 1. RESOLVED, that the Board of Directors does hereby approve the consent agenda as presented.**

Public Testimony: Laura reported open forum meetings are currently suspended during the COVID-19 pandemic; however, written testimony will be presented if a request has been received. She noted no written public testimonies were received this month.

Compliance Committee – Brenda Johnson

- JCC Compliance & Ethics Plan – Brenda reported a redline and a final version of the JCC Compliance & Ethics Plan is included in the board packet. She noted the JCC Board is responsible for adopting and adhering to its Compliance and Ethics Plan. OHA reviews CCO Compliance Plans on an annual basis and provides feedback. JCC’s Compliance and Ethics Plan has been revised based on the feedback, changes in the CCO 2.0 contract, and increased oversight from OHA. The Compliance Committee met with Steve Hoffman, Internal Audit/Compliance Officer; and Alicia Ruckwardt, Compliance Manager from CareOregon on April 28, 2021, and the committee recommends approval of Jackson Care Connect’s Compliance & Ethics Plan as presented.

Motion: A motion was made and seconded to approve the recommendation from the JCC Compliance Committee to approve the JCC Compliance & Ethics Plan with a review for minor typos as presented. **Motion Carried**

Governance Committee – Brenda Johnson

- JCC Recruitment Framework**

Brenda Johnson reported the Governance Committee Governance Committee is responsible to manage the following:

- Regular review and understanding culture, demographic and expertise of the current board.

- Maintaining calendar of Board member terms.
- Assessing immediate membership needs as well as future needs.
- Identifying, cultivating, and recommending candidates to Governance and JCC Board for approval.

Brenda reported recruitment activities have increased as the founding board members slowly term out of their respective positions. The Governance Committee is moving to formalize its recruitment process by creating a policy for Board adoption. Brenda reported the board’s review of this framework will help to direct recruitment activities for the 2022 board roster and will serve to guide the Governance Committee in creating a recruitment policy.

Brenda identified next steps as identified below:

- Board to edit and/or approve the JCC Board Diversity Framework.
- Board members take survey and self-identify (knowledge, experience, demographic).
 - ✓ Use of REAL-D, SOGI, and top 3 most often contributed areas of expertise.
 - ✓ Goal: 100% of Board members complete survey by June 1. Members can opt out of questions on the survey if they choose not to disclose.
- Governance committee reviews results, identifies possible gaps, uses as information for future recruitment.

Motion: A motion was made and seconded to approve the recommendation from the JCC Governance Committee to approve the JCC Recruitment Framework as presented. **Motion Carried**

Community Advisory Council Report – Craig Newton/John Curtis

Jennifer reported a committee will be assigned each month to give an update about their respective work and this month, Craig Newton and John Curtis will present an update on the CAC.

Craig reviewed the current representation of CAC members and their areas of interest. He also reviewed the CHIP timeline with the next CHIP report due to OHA by June 30, 2021. CAC members continue to participate in a CHIP workgroup to identify priority areas; BH, Housing, and Parenting Support & Life Skills. Also provided was the timeline for the CHIP grants in the amount of \$135,000.

Craig and John shared a PowerPoint presentation and provided updates and reports on JCC member demographics including total membership and the Emergency Funding/Covid-19 & Wildfire Relief. They reported the CAC played a critical role in reviewing funding applications and directing social determinants of health (SDOH) and health equity investments. Member voice ensured SDOH spending aligned with JCC’s mission and vision and the priorities of our Community Health Improvement Plan. The funding process was inclusive and consumer informed, and the CAC was involved in decision-making. They provided a summary of what organizations received funding. An update was given on the wildfire impact to the community noting that \$105,000 has been awarded and \$94,000 is still left in the fund. John explained JCC staff has been reaching out to assist in disaster recovery and CAC members are also being encouraged to reach out to see if there are needs; and are open to members making suggestions in these efforts.

JCC Health Equity Plan – Jennifer Lind and James Mason, MD

Jennifer Lind introduced James Mason, MD, CareOregon’s new Chief EDI Officer. Jennifer and Dr. Mason provided a summary of the JCC Health Equity Plan and the work underneath the various categories of the plan.

Jennifer reported an incredible amount of time and commitment was put into the development of the JCC Health

Equity Plan. She walked through the key pieces of the plan and noted efforts are underway to build an infrastructure at JCC as well as CareOregon. She reported Nancy McKinnis was recently promoted as the new Health Equity Program Specialist at JCC. She is participating in the Health Equity Action Committee; including the subcommittees to address community engagement, language access, organizational and provider network training and education and population health/health equity data. Jennifer reported the Health Equity Plan Focus Areas are:

1. Grievance and Appeals
2. Demographic Data (REAL D)
3. Culturally and Linguistically Appropriate Services
4. CLAS as an Organizational Framework
5. Workforce
6. Organizational Training & Education
7. Language Access Reporting
8. Member Education & Accessibility

James Mason, MD shared the work he has accomplished in his new role at CareOregon as Chief EDI Officer, as well as the work he has accomplished in other healthcare systems throughout his career in dealing with equity, diversity, and inclusion, and how this experience has contributed to the work put into this plan.

Executive Report – FYI

Jennifer’s Executive Report was included in the board packet on pages 3-28 which included updated information from OHA on COVID-19, and a Behavioral Health Update.