



Community Advisory Council (CAC)
Monday, December 14, 2020, 12–2pm
Jackson Care Connect, 33 N. Central #320,
Medford, OR – Teleconference

Minutes

A meeting of the Jackson Care Connect (JCC) CAC was held on Monday, December 14, 2020 at Jackson Care Connect – Via Teleconference

Committee Members Present: George Adams, John Curtis, Rich Rohde, Chelsea Reinhart, Don Bruland, Diana Alfaro-Soto

Committee Members Absent: Jackson Baures (Co-Chair), Craig Newton (Co-Chair), Barrett Gifford

Non-Committee Members Present: Nat Jacobs, Jacquie Jaquette, Brenda Doggett, Kim Overson, Jennifer Bethany, Amber Robertson, Pamela Gutman, Lisa Collins

Staff Present: Nancy McKinnis, Sam Watson, Jennifer Lind, Janet Holland, Edith Cortez, Riki Rosenthal, Julia Pirani

Call to Order:

The meeting was called to order by Nancy McKinnis at 12:06pm. The Welcome Message and Introductions followed.

Approval of Minutes:

Committee members reviewed the minutes from the November meeting. Don Bruland moved to accept the minutes as presented, and Rich Rodhe seconded the motion. **Minutes Approved.**

COVID Update – Jennifer Lind

Jennifer provided a COVID update and noted the following:

- We have likely not seen the height of the pandemic. Continue to wear masks, wash hands, and distance.
- Hospitals are at a reduced capacity right now due to COVID.
- JCC is still working to support entities that are working on contact tracing and informing the population on how to stay safe.
- Recommends getting flu shot as that can help manage capacity at hospitals.

BOD Update – Jennifer Lind/John Curtis

Jennifer and John provided an update on the board meeting held on November 12, 2020, and noted the following:

- New terms and board composition were approved.
- Approval of 2021 Budget
- Tribute to Patrick Hocking
- Strategic Planning: January’s meeting will focus on Social Determinates of Health (SDOH)
- Recap of CCO 2.0
- Board Advocacy

OHA Update – Nat Jacobs

Nat provided an OHA update and noted FDA did an emergency use authorization (EUA) for the COVID vaccine. They noted Oregon received their first shipment of the Pfizer vaccine today. Healthcare workers will be part of the group of first people eligible to get the vaccine. Oregon has developed a vaccine plan and is putting together a Vaccine Advocacy Committee that will decide the order of vaccine administration. They are looking for volunteers to serve (see notes on attached update). It was noted a webinar was provided in November and there is a survey available for feedback for those who participated. It was requested that Nat send a link to the vaccination committee. Additional information on the OHA update and the Governor's Budget was included in the CAC packet.

Health Equity Plan – Sam

Sam Watson presented the Health Equity Plan. She noted the document is about 50 pages of content and is currently with our Brand, Marketing and Engagement department for editing. A final copy will be sent to the CAC upon completion. A condensed, more digestible report will be available for members to review after the first of the year. Sam shared the eight areas of focus as follows:

- Grievance & Appeals
- Demographic Data
- Culturally and Linguistically Appropriate Services
- Class as an Organization Framework
- Workforce
- Training and Education
- Language Access Reporting
- Member Education and Accessibility

Sam reported a Health Action Equity Action Committee and four workgroups are meeting to discuss health equity data, language access, organizational and provider training, and community engagement. They have spent the last year identifying initiatives already in place and where gaps exist.

She noted a language access group is forming from the Clinical Advisory Panel who will work to improve language access across clinics. As we move into 2021, we are looking at meaningful implementation of the plan and identifying additional stakeholders to be a part of the workgroups. This will be an evolving document as the needs of our communities are dynamic. The fires and pandemic gave us an opportunity to identify additional gaps in access as they relate to SDOH, helping to inform strategy moving forward.

Sam will send out the health equity plan once it becomes available. In the interim, the committees will focus on identifying training opportunities for BOD, CAC, staff. Additional work will be done to identify access for the deaf and hard of hearing community members.

Nancy encourages everyone to email Nancy/Sam if you have further questions, concerns, comments, etc. to ensure all members have an opportunity to provide feedback.

Review JCC CAC Application – Nancy

Nancy McKinnis provided proposed edits to the current CAC Application as follows:

- Stipend has now been increased to \$25 from \$50. Want to make sure that we can continue to offer the appropriate support so that they can continue to participate and be a part of the CAC.

- We now only require two references instead of three; if folks want to add additional information, space has been added.

Nancy requested any additional feedback be provided to her as soon as possible to finalize the application. CAC member suggested having a section to list any previous CAC involvement. Nancy reported a new application has been received from Jennifer Bethany and will be reviewed at the next meeting.

Word on the Street – All

CAC members shared community “Word on the Street” and noted the following:

- Gov. Kate Brown and staff are working to formalize a housing committee to address state needs. This committee is in addition to the programs set up in SHIP.
- Provider coding billing concerns.
- Oregon Hard of Hearing Services volunteered to work on some forms that are interpreted to ASL on their website. APD **and** Rogue Valley Council of Governments is narrowing its ~~voting for a new executive director search for new leadership~~. (BOLD= amended minutes per January meeting).
- CAHOOTS – Zoom Forum on Jan 13th at 5pm. City council folks as well as others are invited to participate.

Adjourn – There being no further business to discuss, the meeting was adjourned at 1:58 pm. The next CAC meeting is scheduled for **Monday, January 11, 2020 from 12-2pm.**

Approval of Minutes:

Craig Newton (Co-Chair)