



March 14, 2019

3:00 – 5:00pm  
 Jackson Co Health and Human Services  
 140 S. Holly, Walnut Room, #1240  
 Medford, OR

<b>Facilitator:</b>	Patrick Hocking, Chair		<b>Note Taker(s):</b>	Anne Alftine
<b>Board Members:</b>	Brenda Johnson	Chris Mason	Cindy Mayo	Craig Newton
	Eric Hunter	Erin Fair Taylor	Laura Bridges	Mark Orndoff
	Matt Sinnott	Michelle Homer-Anderson	Patrick Hocking	Paul Matz, MD
	William North			
<b>Staff Present:</b>	Jennifer Lind	Anne Alftine, MD		

**Public Invited**

Topic		Presenter	Time
<b>Convene</b>			3:00 – 3:10
Declaration of Conflicts of Interest	<b>(Action)</b>	Patrick Hocking	
<b>Consent Agenda</b>	<b>(Action)</b>	Patrick Hocking	3:10 – 3:15
a) Executive Summary			
b) Minutes – January 2019 Board Meeting			
c) December 2018 Financial Report			
d) JCC Compliance and Ethics Program			
<b>Public Testimony</b>		Patrick Hocking	3:15 – 3:45
<i>(Public Testimony may cover any topic related to CCO, although CCO staff or Board may suggest a theme for public discussion. People interested in providing testimony must give prior notice and must adhere to a three-minute time limit. CCO staff and Board members are not required to respond to any testimony provided, but may incorporate information in future decisions.)</i>			
<b>Committee Updates</b>	<b>(Action)</b>		
a) Governance	<b>(Action)</b>	Brenda Johnson	3:45 – 4:00
<i>Governance committee nominates Jason Elzy as a new board member, with term from 2019 – 2021. Jason works as the Executive Director at the Housing Authority of Jackson County and has extensive experience in affordable housing. He is currently a member of the Jackson County Continuum of Care, an organization that is focused on breaking down siloes to address homelessness. Jason’s application states, “I have facilitated multiple partnerships to fuse housing with community service partners to provide supportive housing for vulnerable populations of the Rogue Valley. I’m particularly interested in connecting the housing and the health care industries to produce more housing, reduce health care costs, improve chronic health conditions, and promote a healthier community. I believe stable, affordable housing is the foundation within the discussion of social determinants of health.”</i>			
b) CAC	<b>(Action)</b>	Michelle Homer-Anderson	4:00 – 4:30
<i>Under leadership from JRHA and JCC, a regional Community Health Assessment (CHA) has been finalized. The board will review presentation of the CHA and CAC recommends approval of its adoption. JRHA has identified 3 top priorities from the CHA that will be incorporated into a regional Community Health Improvement Plan (CHIP) by Q3 2019. The 3 priorities are: (1) Behavioral Health (substance use and mental health), (2) Safe and Affordable Housing, and (3) Parenting /Life Skills.</i>			

**Executive Report: 2019 Goals****(Action)**

Jennifer Lind

4:30 – 4:40

*The Board is asked to review and approve the success indicators for 2019 that will demonstrate progress on JCC's Strategic Plan. The 12 success indicators are:*

**1 Integration and Coordination**

- 1.1 Engage at least 43 Rising Risk members in RCT care coordination with assessment and documented care plans*
- 1.2 Emergency Department care recommendations are developed for assigned members in ED Disparity metric cohort by 4 clinic systems*
- 1.3 Increase SUD treatment penetration from 6-8% and develop in-reach to medical floors for SUD referrals*

**2 Clinical Excellence**

- 2.1 At least 4 of JCC's largest clinic systems achieve their APM targets*
- 2.2 Achieve at least 100% of the Quality Pool payout*

**3 Patient Experience**

- 3.1 Complete new 5-year regional CHIP with CAC guidance by 07.01.09*
- 3.2 Increase interpretation services utilized by members and providers by 5%*
- 3.3 Increase membership ages 1-18 by at least 2%*

**4 Effective Stewardship**

- 4.1 Hold target budget contract with at least 2 network partners*
- 4.2 Achieve 96% MBR or lower*
- 4.3 Earn OHA contract by successfully completing CCO 2.0 RFA and adjusting operations to ensure compliance*
- 4.4 Overall turnover rate is at or below industry standard*

**Executive Session****Strategic Retreat Follow up**

Jennifer Lind

4:40 – 5:00

**BOARD AGREEMENTS**

1. Meetings start & end on time.
2. All members come prepared.
3. Seek clarity by testing assumptions and inferences. Assume positive intent.
4. Engage in open and honest discussions. Silence equals agreement.
5. Listen generously and speak with sensitivity. One person speaks at a time.
6. Value, encourage and build on the ideas and opinions of others, especially if different from your own.
7. Once a decision is made by the board, all members support those decisions.
8. Appreciate and respect the different cultures, roles, strengths and experiences each individual brings to the board.
9. Support one another in respectfully identifying potential conflicts of interest and adjust the conversation accordingly.
10. Bring JCC related concerns or grievances to staff or board leadership prior to sharing elsewhere.
11. Celebrate, support and honor our commitments and accomplishments.