



**June 13, 2019**

**3:00 – 5:00pm**  
**Jackson Co. Health and Human Services**  
**140 S. Holly, Walnut Room, #1240**  
**Medford, OR**

<b>Facilitator:</b>	Patrick Hocking, Chair	<b>Note Taker(s):</b>	Debbie Backstrom	
<b>Board Members:</b>	Brenda Johnson Erin Fair-Taylor Matt Sinnott Paul Matz, MD	Cindy Mayo Jason Elzy Michelle Homer-Anderson William North	Craig Newton Laura Bridges	Eric Hunter Mark Orndoff Patrick Hocking
<b>Staff Present:</b>	Jennifer Lind	Anne Alftine	Debbie Backstrom	

**Public Invited**

Topic		Presenter	Time	Pg.
<b>Convene</b>			3:00 – 3:05	
Declaration of Conflicts of Interest	<b>(Action)</b>	Patrick Hocking		
<b>Consent Agenda</b>	<b>(Action)</b>	Patrick Hocking	3:05 – 3:10	
a) Meeting Agenda				
b) April 2019 Board Meeting Minutes				
c) March 2019 Financial Report				
<b>Acknowledgement of Service: Chris Mason and Anne Alftine</b>			3:10 – 3:30	
<b>Staff Presentation: 2018 Community Programs Evaluation</b>		Hannah Ancel	3:30 – 3:50	
<b>Public Testimony</b>		Patrick Hocking	3:50 – 4:20	
<i>(Public Testimony may cover any topic related to CCO, although CCO staff or Board may suggest a theme for public discussion. People interested in providing testimony must give prior notice and must adhere to a three-minute time limit. CCO staff and Board members are not required to respond to any testimony provided, but may incorporate information in future decisions.)</i>				

**Committee Updates**

a) CAC **(Action)** Craig Newton 4:20 – 4:30

Adoption of JCC Community Health Improvement Plan (CHIP)

CAC recommends formal adoption of the 2019-2022 Community Health Improvement Plan (CHIP) by Jackson Care Connect Board. This CHIP represents the first ever collaborative regional effort to improve health for Jackson (and Josephine) residents. It was created under the leadership of Jefferson Regional Health Alliance, with active participation by over 20 community partners. Of particular note, this CHIP also meets requirements for all three CCOs in the Rogue Valley (AllCare, JCC, and Primary Health of Josephine), both hospitals (Asante and Providence), local government authorities (Jackson County Public Health and Mental Health), and both FQHCs (La Clinica and Rogue Community Health).

With Board approval, JCC will adopt this collaborative CHIP to submit to OHA as required by June 30<sup>th</sup>, 2019. It will serve to replace the existing CHIP (adopted in 2013) and will provide a similar function in guiding JCC's community program strategies. Historically, the JCC Board has allocated funds for the CAC to solicit and award grants in support of the CHIP. Moving forward, the CCO 2.0 contract requires a similar level of CAC decision making authority in resourcing and monitoring progress on a CCO's CHIP.

The 3 priority areas in the CHIP are:

1. Behavioral Health (including mental health and substance use)
2. Housing
3. Parenting Support and Life Skills

b) Finance

**(Action)** Cindy Mayo

4:30 – 4:40

### **Member Communications Plan, \$70,000 from Reserves / Gainshare**

Jackson Care Connect and CareOregon would like to implement a member communication plan through the end of 2019. The goal is to communicate the value of having Jackson Care Connect as your CCO. The campaign will build from relationships we have with partners such as the YMCAs, and schools. We will also have spots on radio (including Spanish radio), television, social media, and internet. Materials will highlight the JCC mission, members stories, and our work to support healthcare transformation. It will build from the brand work already completed under CareOregon, which identified the following values: caring, steadfast, thoughtful, genuine, optimistic, and brave.

JCC is seeking approval to allocate \$70,000 from JCC's reserves / gainshare. The remainder of funding will come from CareOregon. No more than this amount will be expended from JCC funds.

### **Substance Use Disorder Capacity Building, \$250,000**

JCC is seeking approval of funds for capacity building in the substance use disorder (SUD) provider network to prepare for CCO 2.0 requirements. In the RFA, JCC committed to:

- Increasing the use of electronic health records in the BH provider network through financial and technical support.
- Ensuring access to SUD outpatient services within 72 hours of request.
- Developing and implementing value based payment arrangements.

An investment into the infrastructure of our current delivery system, which has historically been underfunded, will provide us the ability to meet the commitments identified in CCO 2.0 – particularly when we have providers still operating from paper records with no data infrastructure.

JCC has identified \$150,000 available from the Quality Pool, and \$100,000 remaining from the balance when JCC took the SUD residential benefit in house from GOBHI. We intend to bring MTM Consulting to work with On Track, Kolpia and Phoenix to do a gap analysis and then identify critical areas of focus such as same day access, reducing no-shows, increasing productivity, etc. The work MTM Consulting has done with ColumbiaCare and Kairos is demonstrating outstanding results.

We request the ability to use this \$250,000 flexibly during 2019 to support provider requests to support the goals identified above, such as electronic health record adoption at ARC, project management to take advantage of the MTM offerings, and data management infrastructure building. A report on how funds were expended and impact of those investments will be shared back with Board.

## **Executive Session**

**Executive Report: CCO 2.0 RFA Update**

Jennifer Lind

4:40 – 5:00

### **BOARD AGREEMENTS**

1. Meetings start & end on time.
2. All members come prepared.
3. Seek clarity by testing assumptions and inferences. Assume positive intent.
4. Engage in open and honest discussions. Silence equals agreement.
5. Listen generously and speak with sensitivity. One person speaks at a time.
6. Value, encourage and build on the ideas and opinions of others, especially if different from your own.
7. Once a decision is made by the board, all members support those decisions.
8. Appreciate and respect the different cultures, roles, strengths and experiences each individual brings to the board.
9. Support one another in respectfully identifying potential conflicts of interest and adjust the conversation accordingly.
10. Bring JCC related concerns or grievances to staff or board leadership prior to sharing elsewhere.
11. Celebrate, support and honor our commitments and accomplishments.