



Board of Directors Meeting
Thursday, April 9, 2020 – 3:00 to 5:00pm
Meeting Held via Conference Call

SUMMARY

A meeting of the Jackson Care Connect Board of Directors was held on Thursday, April 9, 2020. In consideration of the current COVID-19 pandemic, this meeting was held via a conference call.

Board Members Present:

Brenda Johnson	Cindy Mayo	Craig Newton	Laura Bridges	Erin Fair-Taylor
Lori Paris	Mark Orndoff	Patrick Hocking	Paul Matz, MD	Scott Kelly
William North	Eric Hunter	Jason Elzy		

Board Members Absent: Matt Sinnott

Staff Present: Jennifer Lind Andy Luther Debbie Backstrom Belle Shepherd, OHA Liaison

Others Present: Jim Shames Stacy Brubaker Jackson Baures Representative Pam Marsh

Call to Order

The JCC Board of Directors meeting was called to order by Laura Bridges at 3:00pm. A quorum was present. Laura noted the Jackson County Incident Management Team, Belle Shepherd from OHA, and Representative Pam Marsh will all be joining us.

Declaration of Conflicts of Interest – Laura presented an opportunity for Board members to declare any conflicts of interests in the discussions on the agenda. No conflicts were noted.

Consent Agenda: Board members reviewed the consent agenda for today’s meeting, minutes from March 12, 2020, and the January 2020 financials. Jennifer inquired if the attendee list for the meeting was correct and Cindy Mayo noted she was not on the call.

Upon a motion duly made and seconded, the following resolutions were unanimously approved with the change to note that Cindy Mayo was not in attendance:

- 1. RESOLVED, that the Board of Directors does hereby approve the consent agenda with the changes as noted above.**

Jennifer reported open forum meetings are currently suspended during the COVID-19 pandemic; however, written testimony will be presented if a request has been received. She noted no written public testimonies had been received.

Executive Report – Jennifer Lind

Jennifer provided updates on changes to the board and committee meeting cadence during the COVID-10 crisis response. She noted the board and committee chairs have agreed to the following changes during the immediate crisis response. These changes will apply to the months of April and May. Resumption of normal committee meetings will be assessed for June. Jennifer explained the intent of these changes is to respect the critical work many board members are prioritizing within their organizations during this time.

- JCC Board meetings will convene as scheduled and will be telephonic. Agendas will focus on system-wide updates for COVID-19 pandemic, with identification of role for JCC in supporting the health care and social service system.

- Committee meetings will be cancelled for April and May. CAC and CAP will determine their meeting cadence during this time.
- The Executive Committee, consisting of board and committee chairs, will meet monthly to review and recommend any board actions. A representative from CAC and CAP are invited to be honorary members of this committee during April and May.
- JCC Strategic Planning is suspended until a later date.
- Jennifer highlighted the work and topics that will resume when the Finance, Governance, and Network & Quality Committees next convene.

A round-table discussion was held in response to critical next steps for JCC during the current COVID-19 pandemic. The following topics were addressed:

- Community Based Organizations & Emergency Funding Requests - Jennifer reported JCC is receiving emergency funding requests from existing and new partners to keep our community safe, housed, and fed during the crisis period. We have several layers to our response:
 1. Extending due dates or releasing performance measures from LOAs we hold with YMCA, Rogue Retreat, and other organizations to allow continued funding.
 2. Reallocating \$300,000 programmatic funds approved by Board for CHIP or partnership work to emergency requests.
 3. Partnering with CareOregon's community benefit for some local funding. Coordinating with local philanthropy to optimize collective funding.
 4. Identifying critical needs (especially in housing) that may require additional funds request from Board.
- Network Stabilization Efforts – JCC and CareOregon are working quickly to identify best methods to stabilize vulnerable components of the network, particularly in primary care and behavioral health. Stabilizing efforts will address three specific components:
 1. Early Release of 2019 Quality Pool Reward Checks: OHA released 60% of eligible 2019 quality pool incentive dollars three months early. JCC will maintain the 25/75 split of quality pool already approved by board, meaning 25% to be committed to performance-based rewards and 75% committed to APMs. We will release the 25% in April to clinics. Since we do not have final data for 2019 performance by clinic, we will be creating a simplified methodology.
 2. Adjustment of APMs: The plan being developed includes a delay in rolling out APM 3.0 and relief of some reporting requirements in 2020.
 3. FFS Supports: We are implementing codes for telehealth visits in primary care and behavioral health. In addition, we are modeling FFS volume and payments prior to COVID-19 in order to better understand the revenue gap for some of the more vulnerable clinics in our network.
- Quality Pool Withhold – Jennifer reported OHA suspended the 4.2% withhold on capitation payment for 2020 Quality pool effective April 1st. The withhold will be reinstated at a future date when the health care system is not in a pandemic crisis state. JCC and CareOregon recognize preventive quality metrics are not essential work during the crisis and will hold clinics harmless for this period.
- High Risk Member Outreach – JCC staff is identifying high risk members and will begin sharing with primary care clinics. The goal is to conduct outreach to these members, providing them with resources and information that is helpful in their care.

- **Membership** – Jackson Care Connect had 47,603 members by the end of March, a growth of 3,750 members since OHA’s transition on January 1, 2020. This is approximately 80% of the nearly 60,000 Jackson County OHP population enrolled in a CCO. An additional 5,000 OHP members in our county remain on open card. As a result of COVID-19 related unemployment, we expect to see a rise in OHP membership throughout 2020.

Jennifer acknowledged two leadership positions have been filled at JCC; Andy Luther, Medical Director and Janet Holland, Clinical Integration Director. Eric Hunter provided an update on the Providence discussions.

Round Table COVID-19 Updates – All

Jackson County Health & Human Services staff were available to share additional details of their response to the COVID-19 pandemic. Mark Orndoff provided a timeline of the state of emergency in response to funding requests, Jackson Baures provided a liaison update; Stacy Brubaker reviewed client services and mental health; and Dr. Jim Shames shared information of the progression of COVID-19. Belle Shepherd presented an OHA COVID-19 update; and Representative Pam March provided a community and homeless update.

Board Member Update – Board members shared what their local system is doing in response to the COVID-19 pandemic. The board expressed their deep appreciation of the collaboration by all through these difficult times.

Adjourn – There being no further business to discuss, the public meeting was closed to Executive Session at 4:40pm.

Next Meeting – The next scheduled meeting will be held via a conference call on May 14, 2020.