



## Board of Directors Meeting

Thursday, September 12, 2019 – 3:00 to 5:00pm  
HHS Building, 140 S. Holly, Medford, OR 97501  
Walnut Room #1240

### Summary

A meeting of the Jackson Care Connect Board of Directors was held on Thursday, September 12, 2019 at the HHS Building, 140 S. Holly Street, Medford OR 97501 in the Walnut Conference Room, #1240.

#### **Board Members Present:**

Patrick Hocking	Paul Matz, MD	Erin Fair-Taylor	William North
Brenda Johnson	Jason Elzy	Craig Newton	Laura Bridges
Cindy Mayo	Mark Orndoff	Michelle Homer-Anderson	

**Via Phone:** Matt Sinnott

**Members Absent:** Eric Hunter

**Staff Present:** Jennifer Lind                      Debbie Backstrom

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#### **Call to Order**

The JCC Board of Directors meeting was called to order by Patrick Hocking at 3:00pm. A quorum was present.

**Declaration of Conflicts of Interest** – Patrick presented an opportunity for Board members to declare any conflicts of interests in the discussions on the agenda. Brenda Johnson shared her affiliation with the CareOregon Board of Directors.

**Consent Agenda:** Board members reviewed the consent agenda for today’s meeting and the minutes from the June 13, 2019 and July 11, 2019 board meetings. Jennifer noted a correction was made to the minutes of the June 13, 2019 meeting reflecting board action was taken on the Member Communications Plan and the Substance Use Disorder Capacity Building; not a Finance Committee action. Jennifer reported the Finance Committee did not convene in August; therefore, review of the June financials will occur at the September 24<sup>th</sup> Finance Committee meeting for presentation to board at the October 10<sup>th</sup> meeting.

**Upon a motion duly made and seconded, the following resolutions were unanimously approved:**

- 1. RESOLVED, that the Board of Directors does hereby approve the consent agenda as presented.**

#### **JCC Quality Metrics Update** – Jennifer Lind

- 2018 Final Performance**

Jennifer reported OHA released the CCO Metrics 2018 Final Report July 30, 2019 and JCC met 13 (out of 17 possible) metrics for the quality pool distribution and three (of four possible) challenge pool metrics. JCC’s performance in 2018 earned them 106% of their eligible quality pool earnings.

Jennifer shared metrics results across the state and noted only two CCOs met 15 metrics (Health Share of Oregon and PacificSource-Gorge) and the remainder met between 10-14 metrics. Twelve of the 15 CCOs met enough metrics to earn at least 100% payout. Jennifer explained the full report lists nearly 60 metrics being tracked across the CCOs (19 Quality Pool metrics and 40 State Quality or CMS CORE metrics). She shared JCC metric highlights around ED Utilization, Colorectal Cancer Screening, and Dental Care. She also reported on challenges faced in Adolescent Well Care Visits, All-Cause Readmissions, Ambulatory Care: Outpatient Utilization; and Diabetes Care. The board shared their reflections on the challenges/opportunities noted and it was recommended these be reviewed at the CAP level.

- **2019 Current Status** – Jennifer

Jennifer noted there are 20 Quality Pool metrics in 2019 and JCC must meet at least 14.6 to earn 100% payout. She reported JCC is currently on track to achieve our improvement target or benchmark for 9.6 of the metrics by the end of 2019. With some focused attention, we believe there is a path to meeting an additional four metrics: ED utilization, ED utilization among members with mental illness, colorectal cancer screening, and effective contraceptive use.

This leaves JCC with three metrics requiring action plans to meet our 100% payout in 2019; Adolescent Well Care Visits, Child Immunization Status, and Cigarette Smoking Prevalence. Jennifer shared the current plans in place to address each of the metrics.

Jennifer reported the metrics for 2020 have been selected and final specifications will be published by OHA on 12/31/19. Based on feedback, the metrics and scoring committee reduced the number of metrics from 20 to 13. In the 13, there are 4 new measures:

1. Well-child visits in the 3<sup>rd</sup>, 4<sup>th</sup>, 5<sup>th</sup>, and 6<sup>th</sup> years of life (kindergarten readiness).
2. Immunizations for adolescents (meningococcal, Tdap, and HPV by 13<sup>th</sup> birthday).
3. Members receiving preventive dental services, ages 1-5 (kindergarten readiness) and 6-14.
4. Initiation and engagement of alcohol and other drug abuse or dependence treatment.

#### **CCO 2.0 Update** – Jennifer Lind

Jennifer reported OHA is following its timeline to begin new CCO contracts January 2020. JCC has completed its readiness review with an external contractor. CCOs and OHA are in the final stages of reviewing contract language and rate development. These are expected to be complete by the time we receive final contracts, with signatures expected October 1, 2019.

Jennifer shared the OHA-generated timeline and reviewed CCO 2.0 FAQs. She noted members who are in areas with changes to the CCO landscape will be given an opportunity to select their new CCO or will automatically be reassigned by OHA. In Jackson County, members from Primary Health of Josephine County (approximately 1,000) will receive notice from OHA about an upcoming change in their CCO. These Jackson County residents will receive a description of both AllCare and JCC, to help them compare when making a choice.

Jennifer shared JCC has scheduled two high-level community partner/member meetings to get feedback from community as to what they would like to see. Jennifer will follow-up with dates/times as soon as dates and location has been confirmed. Meetings will be scheduled in Medford and Eagle Point; and additional information will follow.

#### **Public Testimony** – Patrick Hocking

Patrick Hocking opened the floor to public testimony and it was noted there were no attendees or responses from outside entities.

**Adjourn** – There being no further business to discuss, the public meeting was closed to Executive Session at 4:32pm.

#### **Executive Session**

- Strategy Development – Jennifer Lind
- CareOregon Report – Erin Fair-Taylor

**Next Meeting** – The next scheduled meeting will be October 10, 2019, at Jackson County Health and Human Services, 140 S. Holly St., Walnut Conference Room #1240.