

## Summary of Minutes

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### Call to Order:

The meeting was called to order by Nancy McKinnis at 12:04pm. The Welcome Message and Introductions followed.

**Motion:** A motion was made by George Adams and seconded by Rich Rohde to approve the minutes of the August and September CAC meeting as presented. **Motion Carried**

### BOD Update – Jennifer

- Strategic Planning has begun
- BOD approved paying out quality pool dollars to dental care providers
- BOD approved \$250,000 out of reserves for emergency wildfire relief for a total of \$450,000 in emergency funding. \$200,000 will be allocated towards housing supports, \$200,000 will be for direct supports to community members impacted by the wildfires, and \$50,000 will go to support a position out of the Housing Authority.
- The CAC will be included in Wildfire Emergency Funding decisions when request is over \$10,000

### COVID Update – Jennifer

- County cases have increased, the disruption in housing has most likely contributed to the increase due to the proximity during shelter after wildfires.
- Remember to stay vigilant with social distancing and mask wearing. Gathering outdoors is best and contact should be kept to 15 minutes.
- JCC will be tracking the increase in Telehealth visits
- COVID Response funds have been fully expended to deserving organizations

**Follow-Up** – Nancy to research and determine if JCC can track the outbreaks within the homeless community.

### OHA Update – Belle

- there is a REALD training webinar series. It was discovered that the links didn't work, go here to assure you get access to the webinars: <https://www.oregon.gov/oha/HPA/dsi-tc/Documents/REALD%20Learning%20Series%20for%20CCOs.pdf> In addition, there is a 4<sup>th</sup> webinar that was added to the series and was not on my original report. All webinars will be archived and available for later viewing.
- Staffing Update: Nat Jacobs was introduced and attended meeting this month. Nat will be rotating into Belle's position for the next 6 months, as Belle continues work with OHA's government relations section.

### Behavioral Health Update – Julia

- January – July 2020: Specialty MH and Primary Care Services had 3% increase from 2019
- January – July 2020: SUD had a 1% decrease from 2019
- Quarter 4 2019: JCC had 65% Engagement (a follow-up visit was sought after initial visit)  
JCC had 49% Retention (member continued to attend follow-ups)
- JCC Behavioral Health is involved with many intervention efforts such as: Housing Relief Support, Care Coordination, Increase Initiation and Engagement in SUD Treatments, Residential Readmits and MAT Capacity and more.

**Quality Assurance** – Shellie

- Discussed the purpose and process for filing a grievance
- JCC Receives approximately 15 grievances per month
  - o Three most common grievances filed are:
    - Provider Billing Errors
    - Provider Rude or Inappropriate Comments or Behaviors
    - Provider Explanation or Instructions Inadequate or Incomplete
- Appeals: Members have the right to appeal any denial of service up to 60 days after denial

**CHIP Grant Plan** – Janet

- We have \$50,000 of CHIP Grant Funding left
- Proposal for use of funds: Put in a fund catalyst for other community funding that could be matched and grown.
- Motion made by CAC member: Funds to go to housing support with oversight coming from Work Group Subcommittee, motion seconded by CAC member.
- **Motion Carried**

**Adjourn** – There being no further business to discuss, the meeting was adjourned at 2:02pm. The next CAC meeting is scheduled for **Monday, November 9, 2020 from 12-2pm.**

**Approval of Minutes:**

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Craig Newton (Co-Chair)