

# Temporary Housing

## Member code of conduct



Part of the CareOregon Family

Jackson Care Connect is happy to help you with housing options. We want this to be a good experience for you and the hotel where you stay. That's why, when we pay for your hotel room, you're required to follow all hotel rules and treat the hotel staff with respect. Jackson Care Connect will fill out the top part of this form, and we need you to sign at the bottom to show you agree.

Name of lodging: \_\_\_\_\_

Member name: \_\_\_\_\_ is being provided temporary hotel funding by CareOregon on behalf of Jackson Care Connect coordinated care organization (CCO).

Approved on: \_\_\_\_/\_\_\_\_/\_\_\_\_ Check-in date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**Member statement:** I will follow all hotel or motel rules. I understand that I'm responsible for my actions, including damage to the hotel room or breaking any hotel rules. I may be asked to leave the hotel or motel if I don't follow their rules. If I'm asked to leave, I know that Jackson Care Connect won't find a new room at a different hotel or motel.

### I understand that I may be asked to leave if I:

- Cause or threaten to cause injury to any staff or guests.
- Engage in unsafe actions that could affect the safety or health of staff or guests.
- Cause or threaten to cause harm to staff or guests by what I say, write, or communicate in any way.
- Cause or threaten to cause damage to hotel or motel property.
- Use or threaten to use any weapon on hotel or motel property.
- Bring a weapon to a hotel or motel.
- Harass hotel or motel staff or guests.

I understand the hotel or motel has a check-in time, and Jackson Care Connect may not find another hotel or motel if I miss the check-in time.

Member signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Requesting provider signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

You can get this information in different languages, large print, electronic format, oral presentation (face-to-face or on the phone) or braille. Call Customer Service at 541-500-0567 or toll-free at 855-722-8208 or TTY 711.