

## Get to know ALL of your benefits



# Focus: Getting you the highest quality care

We want to make sure you're getting the best care possible. We do that, partly, by paying providers based on meeting goals related to your health — it's about better, personal care. This is sometimes called value-based payments or alternative payments.

### The traditional way

Pay providers for each service given.



### A new way

Pay providers based on the quality of the care they offer and helping patients manage their health better.



## We pay providers and clinics based on how they meet certain measures:

- |                                                                                    |                                                                                                                                 |                                                                                     |                                                                                                                 |
|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
|  | <b>Access:</b> The clinic sees all of its members, not just some. Providers make sure members are getting regular checkups.     |  | <b>Oral health:</b> Providers talk about oral health with members. They help members find a dentist, if needed. |
|  | <b>Quality:</b> The clinic helps members stay healthy. Kids get vaccines. Adults get the right health screenings.               |  | <b>Mental health:</b> The clinic provides mental health services along with physical health care.               |
|  | <b>Language:</b> The clinic provides language services and interpretation for members who prefer a language other than English. |  | <b>Cost:</b> Providers and clinics help keep costs down by making sure members get and stay healthy.            |

## Your health benefits are provided by CareOregon, your Medicaid health plan. Learn more about us here.

When people talk about Medicaid in Oregon, you may hear them say a lot of different names or letters. That's because there are many organizations involved in making sure you get the care you deserve. How can you make sense of it all?

### It helps to think of Medicaid in Oregon like a pyramid

**Oregon Health Authority (OHA)** runs the Medicaid program for the entire state of Oregon, which is called the Oregon Health Plan (OHP).



Oregon Health Authority

**Health Share of Oregon (HSO)** is what's called a coordinated care organization (CCO). Health Share of Oregon works under OHA to serve OHP members in the tri-county area.



health share  
Health Share of Oregon

**CareOregon** is one of several insurance providers in the tri-county area that help Health Share CCO deliver care. We also offer value-based payments to providers and clinics to help make sure members receive better care.



CareOregon

**Your primary care provider (PCP)** might be a doctor, a nurse practitioner, a physician's assistant or a naturopath. They coordinate your care with CareOregon and other medical team members like dentists, mental health providers, pharmacists and others.



### CareOregon provides services like these for Medicaid (OHP) members:

- ▶ Physical health care
- ▶ Mental health care
- ▶ Substance use treatment
- ▶ Dental care
- ▶ Medicare through CareOregon Advantage
- ▶ Hospice and palliative care through Housecall Providers

### You'll also be able to use important services like these:

- ▶ Care coordination
- ▶ Pharmacy
- ▶ Prenatal and infant care
- ▶ Transportation options
- ▶ Language interpreter services
- ▶ ER and urgent care

[careoregon.org](http://careoregon.org)

### Questions?

Do you have more questions about CareOregon and Medicaid? Or maybe you'd like to become a CareOregon member? Talk to anyone on our Connect to Care team or call our helpful and friendly Customer Service at 800-224-4840 or TTY 711.

You can get this in other languages, large print, braille or a format you prefer. You can also ask for an interpreter. This help is free. Call 800-224-4840 or TTY 711.



health share  
Health Share of Oregon



CareOregon