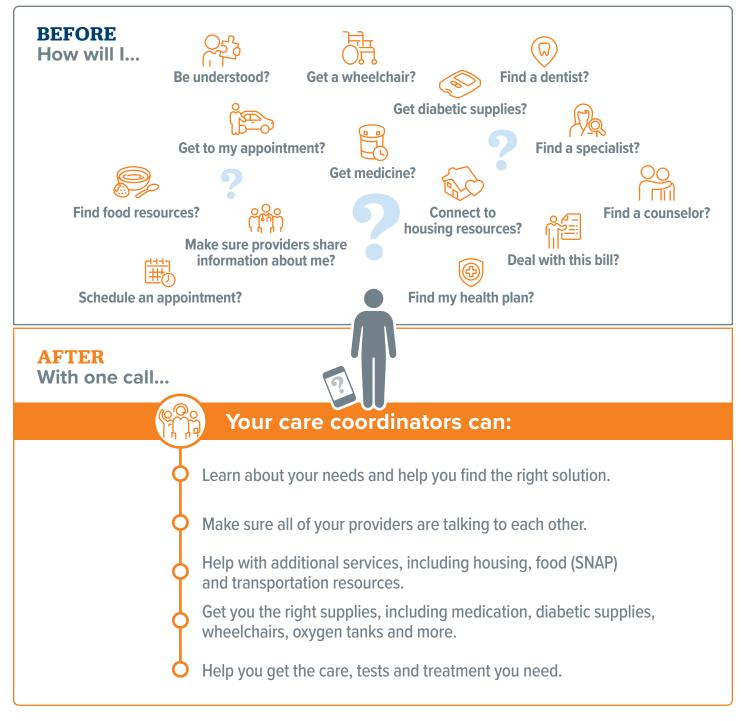
Get to know ALL of your benefits

🙇 Focus: Care coordination

Care coordinators work with you and your providers and help you get the most out of your health plan. We know how hard and confusing it can be. **We're here to help.**



Call Customer Service at **800-224-4840 or TTY 711** to learn more about care coordination.





careoregon.org

Get to know CareOregon

Care coordination is a service provided by CareOregon, your Medicaid health plan. Learn more about us here.

When people talk about Medicaid in Oregon, you may hear them say a lot of different names or letters. That's because there are many organizations involved in making sure you get the care you deserve. How can you make sense of it all?

It helps to think of Medicaid in Oregon like a pyramid

Oregon Health Authority (OHA) runs the Medicaid program for the entire state of Oregon, which is called the Oregon Health Plan (OHP).

Health Share of Oregon (HSO) is what's called a coordinated care organization (CCO). Health Share of Oregon works under OHA to serve OHP members in the tri-county area.

CareOregon is one of several insurance providers in the tri-county area that help Health Share CCO deliver care. Our care coordination team helps you navigate the whole health care system.

Your primary care provider (PCP) might be a doctor, a nurse practitioner, a physician's assistant or a naturopath. They coordinate your care with CareOregon and other medical team members like dentists, mental health providers, pharmacists and others.

CareOregon provides services like these for Medicaid (OHP) members:

- Physical health care
- Mental health care
- Substance use treatment
- Dental care
- Medicare through CareOregon Advantage
- Hospice and palliative care through Housecall Providers

You'll also be able to use important services like these:

- Care coordination
- Pharmacy
- Prenatal and infant care
- Transportation options
- Language interpreter services
- ER and urgent care

Questions?

Would you like to know more? Call our helpful and friendly **Customer Service team at 800-224-4840** or send us a secure message through *careoregon.org/portal*

Health

health

CareOregon[®]

share Health Share of Oregon

You can get this in other languages, large print, braille or a format you prefer. You can also ask for an interpreter. This help is free. Call 800-224-4840 or TTY 711.



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