

Get to know **ALL** of your benefits



Focus: Medical equipment

Sometimes, you need special medical equipment to help you get and stay healthy. This is known as durable medical equipment (DME). It's "durable" because it doesn't get used up like other kinds of supplies. **This equipment is fully covered by CareOregon.**

Here are some examples of covered medical equipment:



Wheelchairs



Hospital beds



Toilet chairs



Blood pressure cuffs



Walkers



Diabetic shoes



Oxygen tanks



And much more

How do I get medical equipment?

You need approval to get equipment. Here's how to get started:



Step one:

Talk to your provider

Medical equipment must be approved by a physical, dental or mental health provider. They will write you a prescription for equipment.



Step two:

Find a vendor

Once you have the prescription, take it to a store that supplies the equipment you need. Your provider can tell you where to go.



Questions?

Call us

If you have questions about where or how to get equipment, our Customer Service or care coordination teams can help. Call 800-224-4840 or TTY 711, or send us a secure message at careoregon.org/portal

Get to know CareOregon

Your health benefits, including medical equipment, are provided by CareOregon, your Medicaid health plan. Learn more about us here.

When people talk about Medicaid in Oregon, you may hear them say a lot of different names or letters. That's because there are many organizations involved in making sure you get the care you deserve. How can you make sense of it all?

It helps to think of Medicaid in Oregon like a pyramid

Oregon Health Authority (OHA) runs the Medicaid program for the entire state of Oregon, which is called the Oregon Health Plan (OHP).



Oregon Health Authority

Health Share of Oregon (HSO) is what's called a coordinated care organization (CCO). Health Share of Oregon works under OHA to serve OHP members in the tri-county area.



health share
Health Share of Oregon

CareOregon is one of several insurance providers in the tri-county area that help Health Share CCO deliver care. We also help coordinate health care benefits and services — like medical equipment — for our members.



CareOregon

Your primary care provider (PCP) might be a doctor, a nurse practitioner, a physician's assistant or a naturopath. They coordinate your care with CareOregon and other medical team members like dentists, mental health providers, pharmacists and others.



CareOregon provides services like these for Medicaid (OHP) members:

- ▶ Physical health care
- ▶ Mental health care
- ▶ Substance use treatment
- ▶ Dental care
- ▶ Medicare through CareOregon Advantage
- ▶ Hospice and palliative care through Housecall Providers

You'll also be able to use important services like these:

- ▶ Care coordination
- ▶ Pharmacy
- ▶ Prenatal and infant care
- ▶ Transportation options
- ▶ Language interpreter services
- ▶ ER and urgent care

You can get this in other languages, large print, braille or a format you prefer. You can also ask for an interpreter. This help is free. Call 800-224-4840 or TTY 711.

careoregon.org

