

Online Provider Portal Support

Revised July 29th, 2023

- [Oregon Health Authority \(OHA\) Resources](#)
- [Health Share & PH Tech Resources](#)
- [CareOregon Resources](#)



----- OHA (Oregon Health Authority) Resources -----

MMIS (Medicaid Management Information System)

MMIS is the State of Oregon’s Medicaid Provider Portal and offers providers a variety of Medicaid-related details and resources.



Two common functions of MMIS include:

1. Verifying eligibility and a member’s assigned CCO (Coordinated Care Organization)
 - a. **Please note:** If a member is assigned to “Health Share of Oregon” CCO, providers will need to use PH Tech’s [CIM \(Community Integration Manager\)](#) to confirm which IDS (Integrated Delivery System) or ICN (Integrated Community Network) the member is assigned to within the CCO:

| Medical Health Plan | ICN | IDS |
|-----------------------------|-----|-----|
| CareOregon | X | |
| Kaiser Permanente | | X |
| OHSU Health | | X |
| Legacy Health/PacificSource | | X |
| Providence Health Assurance | | X |

2. Reviewing the Prioritized List
 - a. The Prioritized List is used to confirm if the Oregon Health Plan considers a service as “covered.”
 - b. Refer to the appropriate Health Plan to confirm if authorization is required.



----- OHA (Oregon Health Authority) Resources -----

MMIS Links & Training Information

Review OHA's many helpful MMIS tutorials & guides on their website, including those listed below.

- [MMIS Home Page – access login, tutorials, and more!](#)
- [Help Page: OHP Eligibility Verification \(OHA\)](#)
- [How-To: Verify OHP Eligibility & Enrollment Fact Sheet \(OHA\)](#)
- [How-To: Checking Eligibility in MMIS \(OHA\)](#)
- [MMIS Desk Reference \(OHA\)](#)



----- Health Share & PH Tech Resources -----

CIM (Community Integration Manager)

After October 1st, 2023, CIM can be used for two primary functions:

1. Check claim & authorization status for dates of service PRIOR TO September 30th, 2023.
2. Verify health plan assignment. Under Health Share of Oregon, members may be assigned to one of the health plans listed below.
 - a. **NOTE:** CareOregon is the only Behavioral Health plan within Health Share of Oregon.

Our Family of Plans

Our network gives you access to more great care through Health Share. You can choose between CareOregon, Kaiser Permanente, Legacy Health PacificSource, OHSU Health, and Providence Health Assurance.









******CIM will continue to display health plan assignment - critical to providers billing the correct plan for services.**

| Exit to Main Menu | | Member Search | | | | |
|---|----------------------|---------------|---------------------------|--------------------|------------------------|-------------------|
| Last Name: | <input type="text"/> | SSN: | <input type="text"/> | Insurance Carrier: | Health Share of Oregon | |
| First Name: | <input type="text"/> | DOB: | <input type="text"/> | Policy Number: | HS123456 | Eligibility |
| Search Results | | | | | | |
| 4 record(s) found matching that criteria. | | | | | | |
| | Patient | DOB | Carrier | Policy # | Effective Date | Term Date |
| | USER_TEST | 01/01/2001 | Health Share/CareOregon | HS123456 | August 1, 2012 | December 31, 2012 |
| | USER_TEST | 01/01/2001 | Health Share/Clackamas MH | HS123456 | August 1, 2012 | December 31, 2012 |
| | USER_TEST | 01/01/2001 | Health Share/Kaiser | HS123456 | January 1, 2013 | |
| | USER_TEST | 01/01/2001 | Health Share/Clackamas MH | HS123456 | January 1, 2013 | |



----- Health Share & PH Tech Resources -----

CIM Links & Training Information

Review Health Share and PH Tech's many helpful CIM tutorials & guides on their websites, including those listed below.

- [Guides, tutorials, and tickets requests \(PH Tech\)](#)
- [FAQ: Health Share Online Provider Portal \(CIM\)](#)
- [CIM User Manual \(PH Tech\)](#)
- [CIM Login Page](#)



----- CareOregon Resources -----

OneHealthPort ([OneHealthPort Single Sign-On](#))

OneHealthPort has two primary functions:

1. Physical and Behavioral Health providers register with OneHealthPort for a CareOregon Connect account.
2. OneHealthPort is a Single Sign-On application that allows users to sign-in with one login and toggle between multiple health plan provider portals, such as the ones listed below:



OneHealthPort Links & Training Information

Review OneHealthPort's many helpful tutorials & guides on their website, including those listed below.

- [How-To: Register Your Organization \(OneHealthPort\)](#)
- [FAQ: OneHealthPort's SSO](#)
- [SSO Landing Page \(OneHealthPort\)](#)

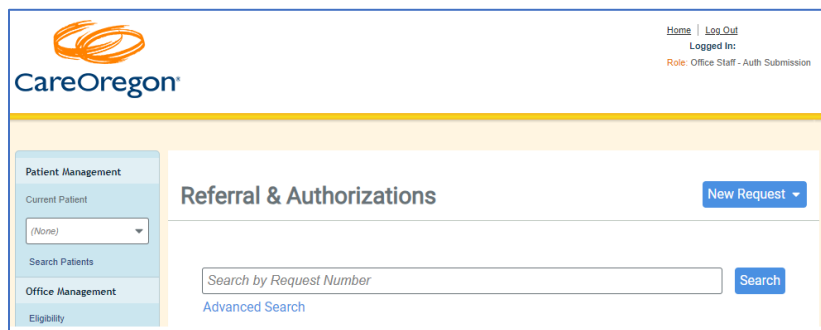


----- CareOregon Resources -----

CareOregon Connect ([Online Provider Portal](#))

Our provider portal allows 24/7 access to:

- Check claim status & review remittance advice
- Submit & view authorizations
- Check eligibility & member information (including PCP assignment)
 - *NOTE: Eligibility is limited to members assigned to Jackson Care Connect, Columbia Pacific, and Health Share members assigned to CareOregon*
- Search and verify ICD-10, CPT, HCPC, revenue codes and modifiers



CareOregon Connect Links & Training Information

Review CareOregon's many helpful tutorials & guides on our website, including those listed below.

- [Tutorial videos & documents \(CareOregon\)](#)
- [SSO Landing Page \(OneHealthPort\)](#)