

## Provider Relations Specialist team assignments

Provider Services fax: (503) 416-1478

### First, have you checked other available resources?

**Prior to reaching out to a Provider Relations Specialist, please consider the following resources:**

---

#### **CareOregon Connect**

Use our [online provider portal](#) for many needs such as, but not limited to, submitting authorization requests, reviewing authorization and claim status, viewing/retrieving remittance advice, requesting PCP changes, viewing member rosters and member eligibility.

#### **Provider Customer Service**

Also, please reach out to our **Provider Customer Service Team at 800.224.4840 (option 3)** for questions regarding the online provider portal, billing and authorization inquiries, claim and authorization appeals, general CareOregon guidelines and much more!

---

**Next, check to see whether your system is listed below.**  
**If not, [jump to page 3.](#)**

Provider	PRS (Provider Relations Specialist)
<ul style="list-style-type: none"> <li>• Asante</li> <li>• Byram Healthcare</li> <li>• Edgepark Medical Supplies</li> </ul>	<p>Please reach out to our team of Provider Relations Specialists at:</p> <p><a href="mailto:jacksonPRS@careoregon.org">jacksonPRS@careoregon.org</a></p>
<ul style="list-style-type: none"> <li>• Adventist Health System</li> <li>• AFC (American Family Care)</li> <li>• Apria Healthcare</li> <li>• CCC (Central City Concern)</li> <li>• Children’s Health Alliance</li> <li>• Clackamas County Health Department</li> <li>• Legacy Health System</li> <li>• Lincare</li> <li>• MCHD (Multnomah County Health Department)</li> <li>• NARA</li> <li>• Norco</li> <li>• Numotion</li> <li>• OHSU Health System</li> <li>• Planned Parenthood</li> <li>• Providence Health System</li> <li>• Shriners Hospitals for Children</li> <li>• SNF (Skilled Nursing Facilities)</li> <li>• The Oregon Clinic</li> <li>• The Portland Clinic</li> <li>• Women’s Healthcare Associates</li> <li>• YVFW (Yakima Valley Farm Workers)</li> </ul>	<p>Please reach out to our team of Provider Relations Specialists at:</p> <p><a href="mailto:metroPRS@careoregon.org">metroPRS@careoregon.org</a></p>
<ul style="list-style-type: none"> <li>• Columbia Memorial Hospital Health System</li> <li>• PeaceHealth Longview Health System</li> </ul>	<p>Please reach out to our team of Provider Relations Specialists at:</p> <p><a href="mailto:colpacPRS@careoregon.org">colpacPRS@careoregon.org</a></p>

**If not listed above, refer below using the area in which you are located.**

**Columbia Pacific CCO** (*Clatsop, Columbia, Cowlitz & Tillamook Counties*)

- All **medical** provider types (including **DME vendors**)
  - All **behavioral health** (including mental health and SUD) provider types
- Please reach out to our dedicated team of Provider Relations Specialists at:  
[colpacPRS@careoregon.org](mailto:colpacPRS@careoregon.org)

**Jackson Care Connect** (*Jackson & Josephine Counties*)

- All **medical** provider types (including **DME vendors**)
  - All **behavioral health** (including mental health and SUD) provider types
- Please reach out to our dedicated team of Provider Relations Specialists at:  
[jacksonPRS@careoregon.org](mailto:jacksonPRS@careoregon.org)

**Health Share of Oregon** (*Clackamas, Multnomah & Washington Counties*)

- All **medical** provider types (including **DME vendors**)
- Please reach out to our dedicated team of Provider Relations Specialists at:  
[metroPRS@careoregon.org](mailto:metroPRS@careoregon.org)

**Health Share of Oregon** (*Clackamas, Multnomah & Washington Counties*)

- All **behavioral health** (including mental health and SUD) provider types
- Please reach out to our dedicated team of Provider Relations Specialists at:  
[bhcontracts@careoregon.org](mailto:bhcontracts@careoregon.org)

**Out of Area Providers**

*If you are not located in one of the above regions, please reach out to your Provider Relations Specialist based on the CCO with which our member is enrolled.*