

Advanced Illness Care (AIC) Support

The Housecall Providers Advanced Illness Care (AIC) team provides community-based palliative care support to CareOregon and PacificSource (Medicaid) health plan members living with a serious illness.

The Advanced Illness Care team includes nurses, social workers, community health workers, a pharmacist and a chaplain who all have the flexibility to make home, clinic and hospital visits.

The AIC team works closely with patients and their health care team, focusing on the patients' goals of care, symptom management and care coordination. The team identifies and aligns additional community resources while providing support as the illness progresses.

How to describe the Advanced Illness Care program to patients

The Advanced Illness Care team will support your well-being in the home or in the clinic. They can help you manage your symptoms and help coordinate care while focusing on what is most important to you.

Enrollment considerations

Advanced illness conditions such as advanced cancer (lung, pancreatic, brain and ovarian), multiple chronic conditions (heart, lung, kidney, liver) or cognitive failure, with evidence of active decline are appropriate for AIC referrals.

Active decline is defined as **any** of the following:

1. One hospitalization or two emergency department visits in the prior 12 months.
2. Progressive and significant decline in one or more activities of daily living (ADL) in the prior three months. ADL's are walking, eating, dressing, toileting, bathing and transferring.
3. Nutritional decline: albumin <3 g/d or 5% weight loss over six months.

To refer a patient

Call our intake specialist: **971-202-5504**

Referral and enrollment process

