OHSU Transitional Care Programs

C-Train:

- 3 nurses and 1 clinical social worker
- Staff meet with patients while admitted at OHSU and assess for areas of need
- Provide 30- to 90- day transitional care that supports underserved patients at OHSU by bridging gaps in post-hospital care

New Directions:

- 4 clinical social workers
- Provide care coordination support for adults 18 and over experiencing houselessness who are marginalized, underserved, uncoordinated, high risk populations with high-cost utilization within the Tri-County area
- Must currently be accessing care at OHSU
- Target individuals with high ED utilization and repeat inpatient hospitalization
- At least 5 ED visits in 12 months or 3 ED visits in 2 months
- Work to impact the effects of health inequities for historically marginalized groups by collaborating across the healthcare continuum to ensure the appropriate level and depth of care

Transitional Housing Program:

- Program includes .6FTE LCSW and 1.0 SWS
- Focus on medically and psychosocially vulnerable patients who experience delays to hospital discharge due to lack of safe, sanitary settings in which to recuperate.
- THP works closely with inpatient providers and partner with inpatient social workers to identify post-discharge housing plans for patients and offer hotel or independent living placement to bridge to those plans.
- Patients can stay in transitional housing for up to 90-days and must engage at minimum in weekly visits and weekly phone calls from social work staff and follow up care.

Collaborative Advocacy Through Community Healthcare (CATCH) Program

 Nurse Practitioner acts in a pre-primary care position until the client is engaged with a longer-term medical home, and oversees care coordination/management provided by nurses, faculty, and licensed Social Workers (LCSW).

Goals/Objectives:

- Reduce EMA calls, ED visits, and hospitalizations.
- Improve self-sufficiency through care coordination.
- Operationalize a system for billing and cost recovery of CATCH services.
- Minimize redundancy in care improved collaboration between multidiscipline / improve handoff so patients are moving through the continuum.

HCV Transitions to Treatment (TOT) Pilot Program

- **Program Concept:** pilot designed to address critical social inequities and healthcare barriers for people who use drugs (PWUD) and are chronically infected with hepatitis C virus (HCV)

- Aims:

- Identify hospitalized patients with substance use disorder infected with HCV who have been unsuccessful in accessing treatment using standard referral pathways
- Pair them to HCV TOT coordinator, who performs a comprehensive assessment of social determinants of health and readiness for, and barriers to, treatment
- Coordinate completion of necessary laboratory and imaging investigations with the primary inpatient team
- Provide education on HCV including how it is acquired, how to reduce transmission risk, and complications of untreated infection
- Provide resources to complete a virtual HCV treatment consultation at discharge
- o Follow treatment course for adherence
- Monitor for sustained virologic response at 12 weeks post treatment completion