Birth Doula Fee-for-Service (Open Card) Billing Guide



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Introduction

The Oregon Health Authority (OHA) allows maternity care providers who serve individuals and families enrolled in the Oregon Health Plan (OHP) to work with certified and registered doulas. Doulas can provide services to support to a birthing person before, during and after delivery.

What is birth doula?

A birth doula is a companion who provides personal, nonmedical support to birthing person and their families throughout a birthing person's pregnancy, childbirth, and post-partum experience.

About this guide

This guide explains how birth doulas can qualify to serve OHP fee-for-service (open card) members and be reimbursed for fee for services provided:

- Become a certified and registered Birth Doula.
- Enroll as an Oregon Medicaid provider.
- Bill and coding.
- Documentation.

Doulas who would like more information about processes related to serving OHP coordinated care organization (CCO) members should contact <u>their local CCO</u>.

Provider Enrollment

Certification and registration

OHA will only enroll doulas certified by the Traditional Health Worker (THW) Program.

- How To Become a Certified Traditional Health Worker
- How to become a Birth Doula
- <u>THW-Approved Training Programs and Continuing Education</u>

Once certified, doulas can enroll with OHA as an OHP (Oregon Medicaid) provider.

How new providers can enroll with OHA to become a OHP Provider

Obtain a unique National Provider Identifier (NPI)

To do this, apply on the National Plan and Provider Enumeration System website. For reference, the taxonomy code for a Doula is 374J00000X.

Enroll as an OHP provider

On the forms, enter provider type 13, specialty code 600. Include your NPI and a copy of your THW certification.

- If a doula billing organization will bill on your behalf, complete form <u>OHP 3113</u>.
- If you want to bill OHA yourself, complete the <u>OHA 3972</u> and <u>OHA 3975</u>.

To learn more, visit the OHP provider enrollment page.

If you have questions about enrolling with OHA:

If you have questions about how to enroll, contact Provider Enrollment at 1-800-336-6016 (option 6) or email provider.enrollment@odhsoha.oregon.gov.

Billing and Coding

Eligibility

Please verify OHP eligibility and enrollment prior to rendering service or billing. Go to the <u>OHP Eligibility</u> <u>Verification page</u> to learn more.

Required documentation

For all doula services billed to OHP, the patient's medical record must include the doula's name and the length of time that the doula provided services during the patient's labor and delivery.

Documentation requirement

OAR 410-130-0015(4)

Birth doula providers shall document services provided for each encounter. The birth doula's record shall include the dates of service, a brief description of education or services provided, assessment of any client or member needs beyond routine care, and any referrals made. The goal of documentation is to verify services were provided and facilitate communication with other members of the birthing team.

Documentation retention

OAR 410-120-1360 (e)

Retain clinical records for seven years and financial and other records described in paragraphs (a) and (b) of this rule for at least five years from the date(s) of service.

Billing

Use the professional claim format and the codes listed below. Instructions for billing OHA are on <u>OHP Billing</u> <u>Tips page</u>.

Global doula benefit

The global doula benefit is four maternity support visits (two visits before delivery and two visits after delivery), and doula support provided on the day of delivery. The maternity support visits can be at the mother's home, or as part of a mother's office visit.

- Bill only once per pregnancy.
- Bill after the day of delivery.

Code	Modifier	Description	Rate
T1033	HD	Global doula benefit with support at delivery	\$1500.00

Partial service rates

OHA will pay for partial services when a doula provides some, but not all, services included in the global doula benefit.

- Bill once for each visit actually provided (up to two prenatal and two postpartum visits).
- For labor and delivery support, bill only one of the following delivery codes per patient.

Code	Modifier	Description	Rate
T1033		Support visit (each visit, up to 2 prenatal and 2 postpartum visits)	\$215.00
T1033	22	Doula services day of delivery only	\$645.00

Billing examples

Global doula benefit

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Partial services: Delivery only

	24. A.	D/ From	ATE(S) O	F SERV	/ICE To		B. PLACE OF	C.	(Explain Unu	S, SERVICES, OR SUPPLIES isual Circumstances)	E. DIAGNOSIS	F.	G. DAYS OR UNITS	H. EPSDT Family	I. ID.	J. RENDERING
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Partial services: Support visits only

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7	1	1	24	7	1	24		T1033			215 00			NPI	

If you have billing questions or concerns:

For services to fee-for-service members, please review this guide and notices received from OHA. If you still have questions or concerns, call the Provider Services Unit at 1-800-336-6016 (option 5) or email <u>DMAP.Providerservices@odhsoha.oregon.gov</u>.

For services to CCO members, contact your CCO THW liaison or the member's CCO.